



**Dr. MANOJ'S**  
**ENT**  
**SUPER SPECIALITY INSTITUTE & RESEARCH CENTRE**

**Sasidharan P** BASLP, MASLP, FAGE  
Consultant Audiologist & Clinical Specialist in Cochlear Implants

10<sup>th</sup> July 2006,  
Calicut.

The Manager.  
Jeena & Company.  
Cochin.

Sir.

How are you? I hope you remember me. I am extremely happy with the kind of guidance and services provided to me by your Assistant Manager Mr. Anil Kumar. He was so patient in listening to my confusions and helped me out with his crystal clear suggestions.

I was so surprised about the attitude of this staff of yours. He was so pleasing, soft spoken and sure about his vision. I wanted to provide a lovely gift to him as a token of appreciation from my side. But he refused this thought of mine stating that the best gift for him is his customer's satisfaction.

I am sure that employees like him are a great asset to any organization. Kindly convey my regards and appreciation to Mr. Anil Kumar.

Thank you.

Yours truly,

Sasidharan P

*Redefining ENT Care*